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WAIS Inc. Applications of the WAISserver™

Communication and Organization

- E-mail Archive

Instant access to e-mail archives provides multiple benefits to your entire organization: Review past correspondence, improve meeting preparation, or quickly locate a customer's account history. WAISserver lets users search archives for specific text, by date, sender, subject line, or key words.

- In-House Phone Directories Online

Phone directories provide current information while eliminating the expense of printing and distributing hard copies. WAISserver enables phone books to be searched by name, title, department, location, and more.

- Net News Bulletin Board Archive

Take advantage of the wealth of relevant information posted to the Net News Bulletin Boards. WAISserver lets users search archived Net News by category, topic, sender, or date.

- Searching Calendars

Coordinate events and meetings by searching multiple calendars in multiple sites. WAISserver allows for indexing of names, dates, times, and other relevant information contained in online calendars.

Help Desk, Sales Support and Training

- Help Desk

Create an online help desk where customers can search technical problem resolution archives. WAISserver lets users search by symptom, computer platform, configuration, or by specific technical environment.

- Internal Sales and Technical Support

Improve access to technical documents and problem resolution information among the sales, technical, and executive staff. WAISserver enables searching by symptom, platform, configuration, technical environment.

- Training

Streamline the training process by placing training materials online. WAISserver helps employees quickly locate information on how to accomplish a particular task. Search for specific documents, procedures, photos, video clips, or product specifications.

Manufacturing and Maintenance

- Manufacturing Design/Process Integrity

Being able to search original design documentation at remote locations ensures compatibility of new designs, parts, components, and processes against original design and engineering specifications.

- Repair and Maintenance

Create online access to technical notes for field technicians. WAISserver lets the technician search for repair procedures by specific brand, model, part or other product specific information.

Marketing and PR

- Press Releases

Provide improved access for marketing and public relations to relevant online information. WAISserver lets users search an archive of press releases, announcements, executive briefings, or executive biographies.

- Pre-sales Literature Requests

Let your customers and leads fill their own requests for current product or service literature online. WAISserver lets customers search for information on the products and services that are of the most interest to them.

Human Resource and Recruiting

- Locating Human Resources

Quickly locate specialists for new ventures, consulting projects, or development of project teams. WAISserver helps managers find the most relevant documents within a database of resumes, proposals, contracts, and presentations.

- Human Resource Job Openings

Search available job openings to match the right person to the position. Positions can be indexed by job title, manager name, salary, location, and responsibilities.

- Resumes

Search large resume databases online by education, geographical location, interest area, titles, and salary history.

- Tracking Consulting Services/Contract Employment

Track and list information about consultants and contract employees. WAISserver lets users search by task, specialty areas, results, or comments from other managers.

